

ATTACHMENT A

LOCAL CALL CENTERS/DISPATCHES PROTOCOLS

Protocols for Disclosure of COVID-19 Data to Local Call Centers/Dispatches, First Responders, Receiving Medical Facilities Personnel, and Corrections Personnel

1. The Division of Public Health shall share positive COVID-19 test data with the local call centers/dispatches in an Excel spreadsheet via a secured email. Such data shall include, if available:
 - a. Name of the individual who tested positive for COVID-19;
 - b. Date of COVID-19 test or “Investigation Begun” date;
 - c. Address;
 - d. City/Town; and
 - e. Zip Code.
2. The call centers/dispatches shall enter the data into a secured electronic system, such as a CAD system, for use by the specifically authorized employees needed to dispatch that information. The COVID-19 information shall not be used in any other format, such as paper or duplicate electronic format.
3. The call centers/dispatches may communicate to any first responder being dispatched that the address is one where a person had a positive test within the prior 21 days. This information will be relayed through a code, such as “code purple” or a similar code, in order to not specifically identify the COVID-19 positive status.
4. First responders will be advised that if the identifier “code purple,” or a similar code, is included in the dispatch that means that a person at that address has tested positive within the prior 21 days.
5. The call centers/dispatches may also receive information through E911 calls. Any COVID-19 data received through E911 calls shall be secured and managed in the same manner as the COVID-19 information received directing from the Division of Public Health under the terms of the Memorandum of Understanding.
6. The call centers/dispatches shall program their secured systems to automatically delete the COVID-19 data on day 22 from the test/”investigation begun” date.
7. Neither the call centers/dispatches nor any first responder department shall retain the COVID-19 information in any form after day 22 of its receipt.