

Acton Fire-Rescue

Standard Operating Procedure



Operations: High-Risk Medical Calls

High-risk medical calls are any medical call where the provider's or patient's safety is at an increased risk. These types of incidents fall into three distinct areas; a possibly infectious patient, an immunosuppressed patient, or a violent patient. Below is a guideline for dealing with each type of High-Risk Medical Call.

Possibly Infectious Patient:

- Don proper PPE (No one should enter the scene until proper PPE has been worn.)
- Highest license level on scene dictates who is needed to be in direct contact with the patient.
- All other staff should be available on scene but a safe distance from the patient or operations.
- A surgical or non-rebreather mask should be applied to the patient as soon as possible coach them into compliance.
- During loading and transport the ambulance ventilation system should be on and set to high.
- During transport the window between the cab and the patient compartment will remain closed.
- After transport decontaminate all surfaces and any equipment used for patient care.
- Doff PPE and dispose of properly, wash hands properly.
- Ventilate the ambulance and return to the station with the vent remaining on high for a total time of 30 minutes of ventilation.

Immunosuppressed Patient:

- Don proper PPE (No one should enter the scene until proper PPE has been worn.)
- Highest license level on scene dictates who is needed to be in direct contact with the patient.
- All other staff should be available on scene but a safe distance from the patient or operations.
- A surgical or non-rebreather mask should be applied to the patient as soon as possible coach them into compliance.
- During loading and transport the ambulance ventilation system should be on and set to high.
- During transport the window between the cab and the patient compartment will remain closed.
- After transport decontaminate all surfaces and any equipment used for patient care.
- Doff PPE and dispose of properly, wash hands properly.

Violent Patient:

- Stage in a safe area away from the scene.
- Wait for Police to secure the scene and move in upon their request.
- Highest license level on scene dictates who is needed to be in direct contact with the patient.